

Terms and Conditions – Twerkmama Studio

1. Introduction

Welcome to Twerkmama. By booking a workshop or class with us, you agree to abide by the following terms and conditions. Please read them carefully.

2. Booking and Payment

- All bookings must be made in advance through our new reservation system.
- Payment is required at the time of booking. We accept credit and debit cards, Payconiq, and cash payments.
- Prices are subject to change, but rates at the time of booking will be honored.

3. Class Passes and Participation

Twerkmama offers the following options for participation:

• Full-Course Enrollment

- Covers all classes of your chosen course: *Twerk Basics*, *Booty Camp*, or *Twerk & Performance*.
- Includes 3 “jokers” per season, which allow you to skip up to 3 classes within the same season. Jokers cannot be used in advance or carried over to the next season.

• 10-Class Pass

- Valid for 10 classes across all courses (*mix & match*).
- A physical card will be issued at your first class and is valid for 1 year.
- You must present your card at every class. *No card = no participation*.
- Lost cards can be replaced by purchasing a new card at full price.

• Single Class Ticket

- Valid for attending any single class. Tickets expire 1 month after purchase.

4. Cancellations and Refunds

- **Full-Course Enrollment:** No refunds are provided once the course has started.
- **10-Class Pass:** Unused classes are non-refundable. Expired passes will not be extended, except in cases of long-term absences due to injury or illness with a doctor’s certificate.
- **Single Class Tickets:** Non-refundable after the purchase.
- Twerkmama reserves the right to cancel or reschedule classes due to unforeseen circumstances. In such cases, participants will be offered a full refund or the option to reschedule.

5. Sports Insurance

- Participants may choose to become members of *Danssport Vlaanderen* for €13. Membership includes sports insurance for Twerkmama members and is valid from September 1st to August 31st. You can become a member via [this link](#).
- Twerkmama is not responsible for any injuries sustained during classes.

6. Code of Conduct

- Respect for instructors and fellow participants is mandatory.
- Disruptive or inappropriate behavior will result in immediate removal from the class without a refund.

7. Privacy Policy

- Personal information collected during the booking process will be used solely for class-related communications.
- Twerkmama will not share your personal information with third parties without your

consent.

8. Changes to Terms and Conditions

- Twerkmama reserves the right to modify these terms and conditions at any time. Changes will be communicated to participants via email or our website.

9. Contact Information

For any questions or concerns, please contact us at manoe@twerkmama.com.